

MEETING EDE 91-19-21

#### STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND ENVIRONMENT

#### TUESDAY, DECEMBER 14, 2021 COMMITTEE ROOM 'A' / TELECONFERENCE 1:30 P.M.

#### AGENDA

- 1. Prayer
- 2. Review and Adoption of Agenda
- 3. Declarations of Conflict of Interest
- 4. Public Matters
  - i. Presentation by NWT Tourism
- 5. In-Camera Matters
  - a) Confidential Correspondence i. 2021-12-08 – Minister of Lands
- 6. Date and Time of Next Meeting: Thursday, December 16, 2021 at 1:30 p.m.
- 6. Adjournment

## NWT TOURISM LOOKING FORWARD

## SPECTACULAR NORTHWEST \* TERRITORIES

PRESENTATION OVERVIEW

NWT TOURISM TOURISM IN THE NWT MARKETING SPECTACULAR TARGET MARKETS



Thaidene Nëné NP – Alietum Ltd

# WHO IS NWT TOURISM?

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@kaitlynvician





Industry Association

Destination Marketing Organisation

NWT TOURISM

**NON-PROFIT SOCIETY** 

**DUAL RESPONSIBILITIES** 

Established in 1996

UNIQUE BOARD OF DIRECTORS Industry Tourism Operators & Indigenous Governments



Fort Simpson, Dehcho - @benweiland

## VISION A thriving, vibrant,

sustainable and successful tourism industry.

## MISSION

To grow the tourism industry in the Northwest Territories in order to support a strong and sustainable economy.

## GOAL

To increase visitors and visitor spending in the NWT.

NORTHWEST + TERRITORIES

Little Doctor Lake, Dehcho – Alietum Ltd.

## NWT TOURISM BOARD OF DIRECTORS



**GERRY KISOUN** 

INUVIALUIT REGIONAL CORPORATION VICE CHAIR -APPOINTED



PAUL HARRINGTON

NORTHWEST **TERRITORY MÉTIS** NATION DIRECTOR -APPOINTED



LIZA **MCPHERSON** 

DEHCHO FIRST NATIONS GOVERNMENT DIRECTOR -APPOINTED



**MCPHERSON** SAHTU SECRETARIAT DIRECTOR -



**CHIEF DARRYL** MARLOWE

AKAITCHO TERRITORY GOVERNMENT DIRECTOR -APPOINTED



GISELLE MARION

> TŁ CHO GOVERNMENT **DIRECTOR** -APPOINTED



LAWRENCE **NEYANDO** 

**GWICH'IN TRIBAL** COUNCIL LAWRENCE NEYANDO-**APPOINTED** 



TRACY ST. DENIS

**GOVERNMENT OF** NORTHWEST **TERRITORIES:** INDUSTRY, TOURISM AND INVESTMENT DIRECTOR (EX

OFFICIO)

- 7 Appointed Indigenous Government representatives
- **1 GNWT ITI (Ex Officio)**



## NWT TOURISM BOARD OF DIRECTORS



- 7 Elected tourism operators
- 1 Board Appointed at Board Discretion



## NWT TOURISM ADVOCACY

- Advocating for the needs of industry and members during the pandemic.
- Securing funding for relief programs.
- Working closely with ITI and CanNor to access and redeploy funds to operator relief and recovery programs.
- Secured additional funds from Destination Canada for NWT Tourism's marketing over two years.
- Working with OCPHO to enable Remote Tourism Operations this past summer.
- Working with ITI to secure a Medical Director for remote tour operators.
- Implementing the WTTC Safe Travels Stamp for COVID.



@petersonspointlakelodge

## FUNDING & PARTNERSHIPS

### **GNWT/ITI**

- Marketing Funding
- Regional Tourism Projects
- Research and knowledge sharing

### CANNOR

- Funding Extension
- Allows project scalability

### **INDUSTRY PARTNERS**

- Members
- TIAC Tourism Industry Association
- CDETNO

### **DESTINATION CANADA**

- Partner Projects
- Funding Partner
- Industry Networking

### INDIGENOUS TOURISM ASSOCIATION OF CANADA (ITAC)

- Partner Projects
- Members Organisation

### **PARKS CANADA**

- Partner Projects
- Members Organisation

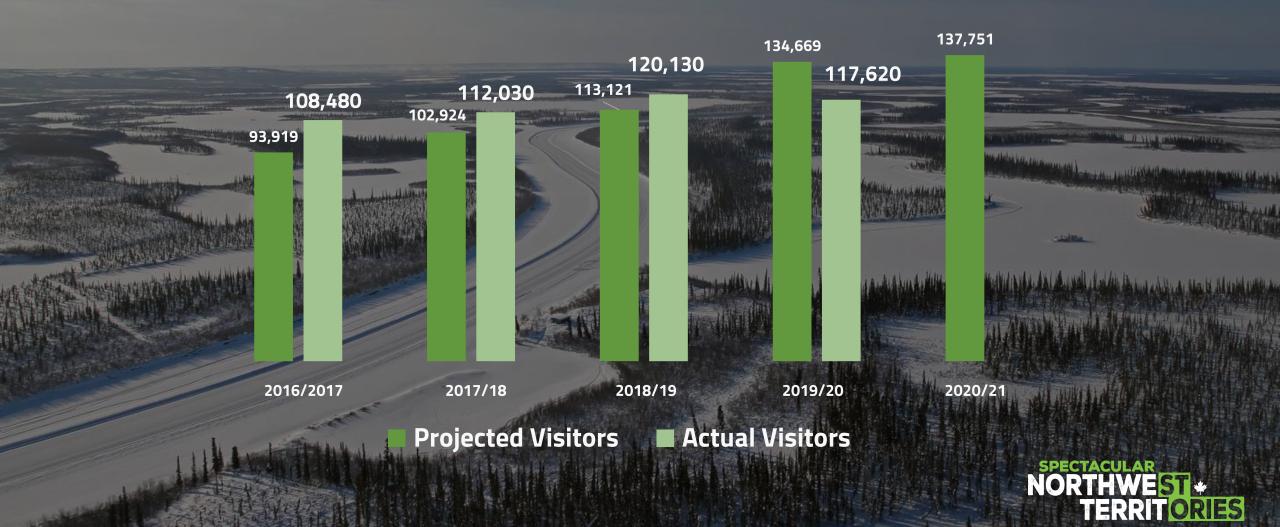
## TOURISM IN THE NWT Inuvik – Weronika Murray





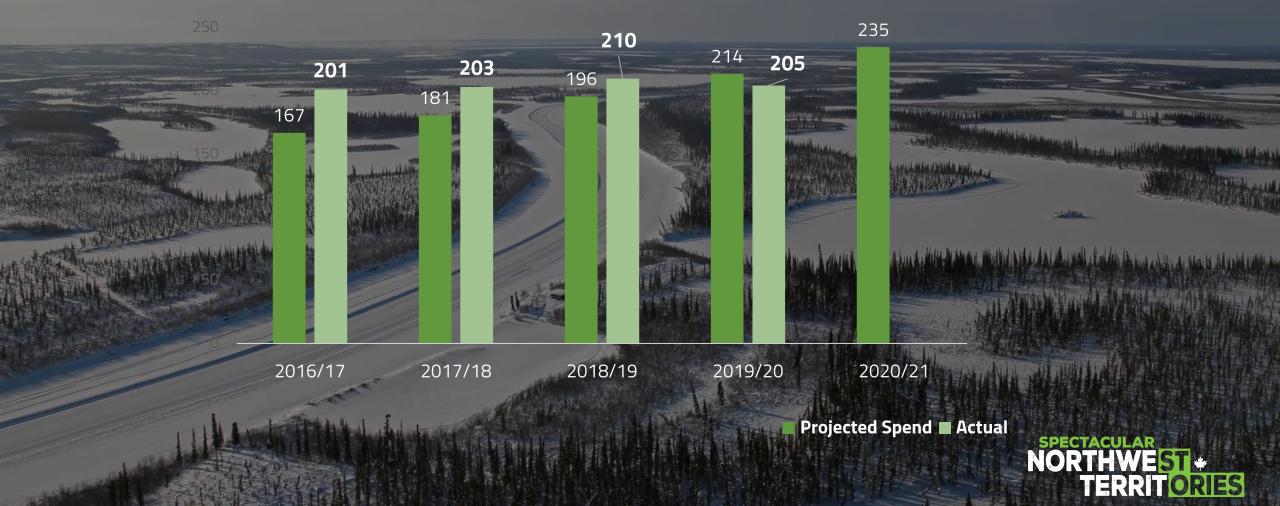


# NWT VISITORS

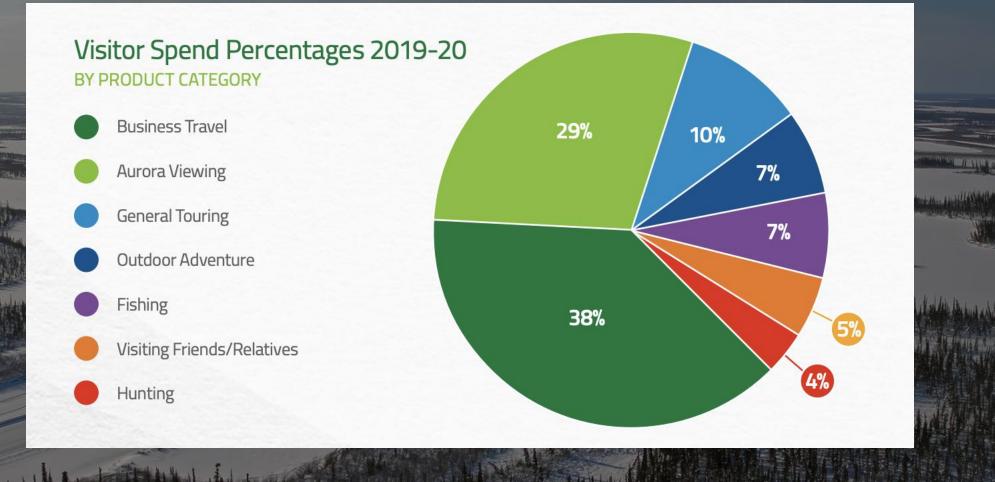


# VISITOR SPEND

## Annual Visitor Spend (\$Millions)



# VISITOR SPEND



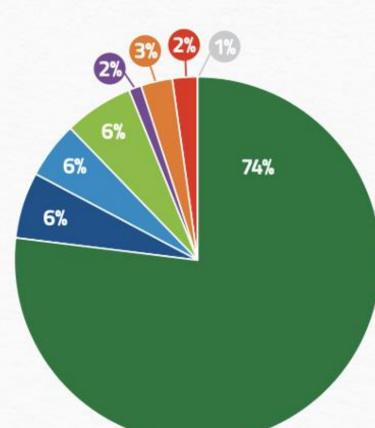


# GEOGRAPHIC SPEND

### 2020/21 Geographic Market Budget Summary



Mexico





## MARKETING SPECTACULAR

Hay River, South Slave – @aarontambourproductions

**#SPECTACULARNWT** 

## BRAND PROMISE

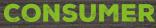
The Northwest Territories offers discovery, a wonderfully child-like type of discovery.

We offer the thrill of a firsttime experience, the surprise of discovering something new, the reward of trying something you have never done before.

Spectacular NWT is Simplicity, Surprise, & Awe. Something here will change you.



## 4 MARKETING CHANNELS



- · CONTENT MARKETING
- · DIGITAL ADVERTISING
- SPECTACULARNWT WEBSITE
- SPECTACULAR GUIDE

### TRAVEL TRADE

- GENERAL SALES AGENTS
- KEY TRAVEL TRADE
  MARKETPLACES
- SALES CALLS/TRAINING
- TRADE FAMS/WEBINARS

### TRAVEL MEDIA

- MEDIA MARKETPLACES
- MEDIA FAM TOURS IN
- EACH TARGET MARKET • EARNED MEDIA
  - DEVELOPMENT

### MCIT

- MCIT TRAVEL SHOWS
- SITE VISITS AND FAMS
- DEVELOP PLANNING TOOLS
- SUBMIT BIDS AND
  PROPOSALS

## LONG TERM MARKETING PLANS



KEEPING AUDIENCES ENGAGED

- EFFECTIVE PARTNERSHIPS
- SPECTACULAR BRAND AMBASSADORSHIP
- CONTENT MARKETING
- FOCUS ON OUR TARGET MARKETS
- LEAD WITH OUR BEST
- SOCIAL MEDIA ENGAGEMENT
- HIGH VALUE TRAVELLERS (HVT'S)
- RESEARCH & PERFORMANCE MEASURES
- DATA DRIVEN MARKETING
  - ALIVE IN A DIGITAL WORLD



Frontier Fishing Lodge – Corey Myers

## STAYING THE COURSE 2020 COVID-19 RESPONSE

China and other Asian Markets impacted. JAN: Large Scale Campaign (LSC) impacted by border closure. MARCH: Triple R Framework Developed, Social Media resumes. **APRIL**: Marketing Plan Pivot Brief and Scope Document finalized. MAY: Phase 2 of Emerging Wisely -JUNE: **Staycations Campaign Begins.** Display Advertising is re-launched on premium sites. JULY: Destination Canada Agreement finalized. AUG: **Fall Staycations Campaign Begins** SEPT: Staying the course until border open to leisure travel

## STAYING THE COURSE 2020 COVID-19 RESPONSE

- The Triple R Framework was developed and improved
- Marketing Plan pivoted including creative work, regional plans, large scale campaign, budget adjustments and lots more.
- Implemented staycations.

We didn't go dark – Digital marketing stopped except 'search', then we returned with social quickly, followed by adjusted core marketing activities.

Nahanni, Dehcho, Blackfeather/Colin Field

### NWTT **RESPONSE &** RECOVERY PLAN TO COVID-19

#### **TOURISM MARKETING**





## 0 €= ©

#### NO TRAVEL

#### HYPER LOCAL TO LOCAL

#### EASING OF PUBLIC HEALTH MEASURES/RESTRICTIONS

RESPONSE

activities to NWT Residents

Travel Restrictions and Isolation Periods effectively close

the NWT to Tourism. COVID-19 cases and controls are

primary indicators, restrictions on gatherings in place,

Keep the tourism activities and attractions normally available in the NWT in the minds of consumers for when

it is safe to travel again. Beginning to market staycation

tourism businesses restricted, little to no active cases of

COVID-19 in the NWT. Tourism industry focused on survival.

SITUATION

OBJECTIVES

#### **"DREAM OF FUTURE TRAVEL"**

- Organic and paid Search to keep the NWT top-of-mind as a destination when travel resumes
- Display ads pointing to premium content on the website.

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- Adjust all Calls to Action to be sensitive to the situation.
- Remove travel packages from the homepage of the website.
  - Continual development of materials such as virtual tours from existing photos and video content

#### STAYCATIONS RESTRICTED **INTER-TERRITORIAL TRAVEL**

- Dual focus of marketing efforts Continue focusing on long term visitation from primary markets
- Local campaign for travel opportunities and "staycations" within select communities in the NWT
- Targeted campaigns for staycation marketing to support operators who are able to conduct business activities within public health guidelines.
- Asset gathering of video and photos in key regions of the NWT utilizing local photographers whenever possible

#### **CAUTIOUS AND PHASED** TOURISM MARKETING **INTER-TERRITORIAL TRAVEL**

 Movement within communities and between communities and regions of the NWT resumes

REGIONAL

- Campaign to restore confidence in the NWT in tourism; residents ready to welcome visitors and confident in the tourism industry awareness of prioritizing resident safety
- Staycation Campaign continues with further investment to encourage NWT-wide travel

#### **TERRITORIAL BORDER IS OPEN**

- markets and neighbours in Canada focusing on where travel restrictions have been lifted
- Promote visiting friend and relatives
- Media and Travel Trade FAMs resume from within Canada
- from within Canada

#### RESILIENCE

#### SITUATION

RECOVERY

Travel in localized areas (first within NWT and then from other provinces and territories in Canada) begins, territorial parks begin to open, tourism businesses begin to open and group gatherings of some number start.

#### OBJECTIVES

Marketing activities will support businesses reopening in a phased approach and encourage people to support local. Keep consumers informed about what activities and services are available. Ensure lost travel demand from the previous periods is replaced with domestic audiences and other key markets.

#### SITUATION

International Travel resumes, international borders open, airlines are adding flights, hotels are resuming operations, large meetings and events are beginning to be scheduled.

#### OBJECTIVES

Resume marketing on all channels in all marketing including international channels. Marketing activities support the tourism industry to grow sustainably to pre-COVID-19 levels.



#### SUPPORT INDUSTRY REBOUND

- International Travel Resumes
- Language group marketing continues with a push for international visitors who are visiting friends and family currently living in Canada.
- Media, MCIT and Trade FAMs
- resume from 'green lane' international markets.

#### extensive marketing support Large-scale North American consumer campaign

INTO THE NEW NORMAL

Travelling Freely in

a new normal

resume for all markets

Trade FAMs and trade shows

Active Campaigns in

Develop an assertive

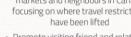
co-operative marketing program

which offers businesses

all primary markets

INTERPROVINCIAL AND TERRITORIAL

TRAVEL WITHIN CANADA Domestic Campaign to primary



(VFR) in the NWT

 Promote road trips to targeted markets

 Promote NWT Parks if they are open

MCIT site visits and FAMs resume



### TENTATIVE INTERNATIONAL



### STAYCATIONS CONSUMER DIRECT MARKETING



STORE CONTACT G Translate

ABOUT NWT TRAVELINFO DESTINATIONS WHAT TO DO PACKAGES DIRECTORY Q  $\otimes$ 

## SPECTACULAR STAYCATIONS

DISCOVER THE NWT

## NORTHWEST TERRITORIES RESIDENTS

**NWT RESIDENT STAYCATIONS** SUPPORT FOR OPERATORS: RADIO, PRINT, SOCIAL MEDIA WORKING WITH REGIONAL TOURISM **OFFICES (ITI)** WHICH COMMUNITIES ARE WELCOMING VISITORS **ATTRACTING FAMILY AND FRIENDS** LOCAL MEDIA PARTNERS



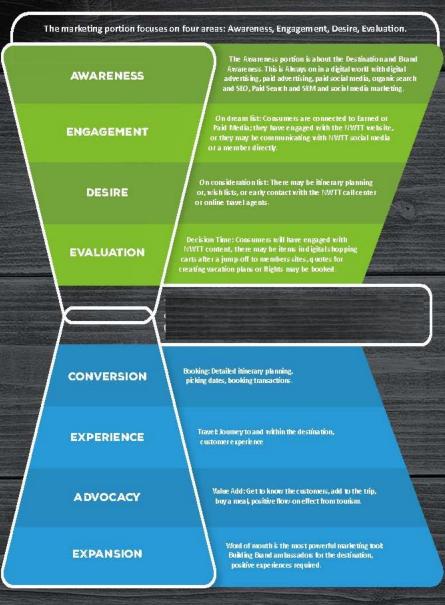
## CHANNEL: CONSUMER DIRECT DISPLAY ADVERTISING



SIMPLE MESSAGING, SOFT CALL TO ACTION TARGETED DIGITAL OUTLETS LINK DIRECTLY TO NWT STORY WEBSITE CONTENT

### THE NEW MARKETING FUNNEL

THE MARKETING FUNNEL HAS TWO DOMAINS: THE MARKETING DOMAIN AND THE DESTINATION DOMAIN-



## THE NEW MARKETING FUNNEL

THE MARKETING FUNNEL HAS TWO DOMAINS: THE MARKETING DOMAIN AND THE DESTINATION DOMAIN

The marketing portion focuses on four areas: Awareness, Engagement, Desire, Evaluation.

#### AWARENESS

### ENGAGEMENT

### DESIRE

### EVALUATION

The Awareness portion is about the Destination and Brand Awareness. This is Always on in a digital world with digital advertising, paid advertising, paid social media, organic search and SEO, Paid Search and SEM and social media marketing.

On dream list: Consumers are connected to Earned or Paid Media; they have engaged with the NWTT website, or they may be communicating with NWTT social media or a member directly.

On consideration list: There may be itinerary planning or, wish lists, or early contact with the NWTT call center or online travel agents.

Decision Time: Consumers will have engaged with NWTT content, there may be items indigital shopping carts after a jump-off to members sites, quotes for creating vacation plans or flights may be booked.

The other four key areas rely, for the most part, upon the destination to perform. These are the Conversion, Experience (Travel), Advocacy and Expansion areas of the customer journey.



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### CONVERSION

Booking: Detailed itinerary planning, picking dates, booking transactions.

### EXPERIENCE

ADVOCACY

EXPANSION

Trave E Journey to and within the destination, customer experience

Value Add: Get to know the customers, add to the trip, buy a meal, positive flow-on effect from tourism.

Word of mouth is the most powerful marketing took Building Biand ambassadors for the destination, positive experiences required.

## SPECTACULARNWT.COM



### **CONTENT MARKETING STRATEGY**

- STORY CONTENT
- MEMBER LISTINGS
- REGIONS AND COMMUNITIES
- EVENTS
- SHIFT BACK TO MAJORITY MOBILE
- DEVELOPING A 'LURE' AND 'PLANNING' TOOL

### TRAFFIC

- PAID SEARCH (ADWORDS)
- · SOCIAL MEDIA
- · PAID MEDIA
- DISPLAY AND PRINT ADS

## SPECTACULARNWT.COM



### **CONTENT MARKETING STRATEGY**

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### **SEARCH ENGINE OPTIMIZATION (SEO)**

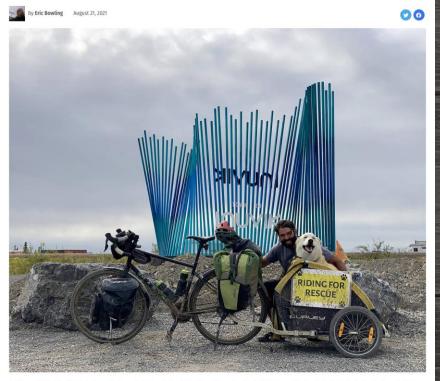
- ORGANIC TRAFFIC REMAINS THE NUMBER ONE DRIVER OF POTENTIAL NWT VISITORS TO THE WEBSITE
- STORIES ARE MOST POPULAR CONTENT TYPE
- A CONTENT STRATEGY HAS LED TO AN INCREASE IN ENGAGEMENT (TIME ON PAGE) OF 7%.

## SEARCH ENGINE MARKETING (SEO)

News

### Man biking from Victoria to Tuktoyaktuk for animal rescue fundraiser

Raised over \$18,000 for Broken Promises Rescue society in 32 days



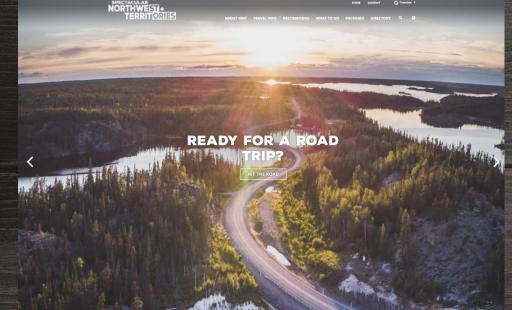
Paul Hayes and his best friend Cinder stop for a photo after making their way into Inuvik after biking all the way from Victoria, B.C. The inseparable pair are fundraising for Broken Promises Rescue Society to give back after Cinder's surgery bills racked up over \$5,000. Photo courtery of Paul Hayes

### AUGUST SEO REPORT spectacularnwt.com/destinations/western-arctic/Tuktoyaktuk

## RANK 5<sup>TH</sup> ON GOOGLE

## OVER 1,000 NEW CLICKS

## ROADTRIPS AND OUR WEBSITE **CONSUMER DIRECT MARKETING**



OUR STORIES

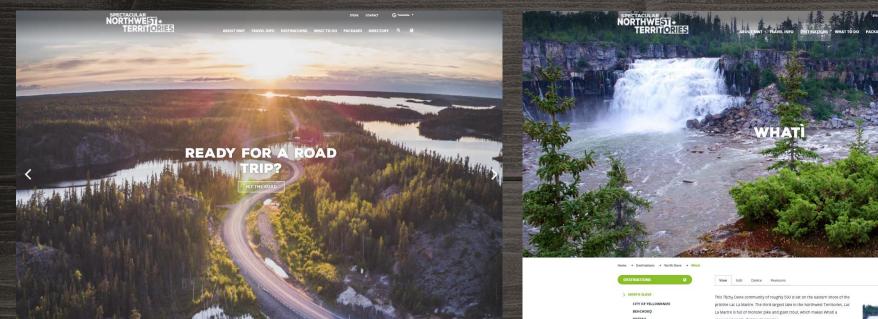


CONTENT IS CONSTANTLY BEING UPDATED

**RESEARCH SAYS ROAD TRAVEL** WILL BE A KEY LONG HAUL **TRAVEL TREND IN CANADA** 

FOCUS ON COMMUNITY PAGES WITH UPGRADES TO IMAGES, VIDEO, AND ADDING MAPS AND LINKS TO MEMBERS

## **ROADTRIPS AND OUR WEBSITE CONSUMER DIRECT MARKETING**



#### **OUR STORIES**

Intriguing tales from Canada's Northwest Territories





DETTAH GAMÈTÌ LUTSEL K'E WEKWEÈTÌ > WHAT

renowned trophy fishing destination. Only a short distance from Yellowknife, this North Slave community fea

abundant wildlife and gorgeous scenery. What is situated along migration routes for many North American bird species, so each spring and fail the area welcomes thousands of ducks, geese and other migratory birds.

In addition to the incredible wildlife, another stunning highlight of What) are the twin spillways of the Whati Waterfall. Be sure to bring your rod and reel on the short drive out to the fails; beneath their thundering cascades the churning rapids are a prime fishing spot for grayling.

The name "Whati" translates to "Marten Lake" in Thcho Yatil. It's the same meaning as the French name, Lac La Martre, that this community was previously known as until 1996. This area has long been a traditional hunting ground of the Tricho Dene. The North West Company established a trading post here in the late 1700s, though it closed in 1817. A new trading post wasn't opened for another century.



## **ROADTRIPS LURE AND PLANNING**



### A WILD RIDE THROUGH THE SOUTH SLAVE

Towering waterfalls, giant wildlife and pristine landscapes beckon in the southern reaches of the Northwest Territories.



Get used to big thrills on a noad-trip through the South Slave region of the Northwest Territories. That's because everything here is big—the waterfals, the wildlife, the waters and Wood Buffalo National Park, the largest hadional park in Canada. Wood Buffalo is a haven for nature-lowers, paddle junkies and wildlife enthusiasts, and it's less than a day's drive from the NWT-Alberta border, making it the ultimate road trip destination. A unique ecological marvel, the park features an otherworldly salt plain, some of the best whitewater on the planet, and herds of its hulking namesake wallfiew, which commonly stor traffic as they graze along the highway's shoulders. Explore the park's varied, unspolled landscapes, home to the last natural wild flock of whooping cranes, using the town of Fort Smith as a base. And getting there is half the fun. Stand in the spray of Alexandra Falls, where the Hay Neru tunbles 32 metres, and then stop in for a Saturday brunch, featuring fresh caught fish, at Hay River's farmer's market. farmer's market at Fisherman's Wharf in the summer and the NWT's largest pond hockey tournament in March, Hay River has a lot to offer the road tripper whatever the season.

#### K'ATL'ODEECHE FIRST NATION

Be sure to visit the K'atl'odeeche First Nation, a small Dene community on the eastern shore of the mouth of the Hay River, where preparing dryfish is a local speciality.

### CROSSING TERRITORIAL

East on NWT Highway #5, stop for the evening at one of 20 powered sites at this campground beside Little Buffalo River. Fish for pickerel, take advantage of the boat launch and use this as a base for exploring Fort Resolution.

#### FORT RESOLUTION II

At the end of NWT Highway #5, you'll find Fort Resolution, home to 500 residents. Fort Res is the oldest continuously occupied community in the Northwest Territories, founded in 1791 as A Northwest Company fur trading post.

#### 💿 FORT SMITH 🖹 🛦

Fort Smith, gateway to Wood Buffalo National Park, is a tight-knit town of 2,500 with a thriving arts and festival scene. Slave River Paddlefest, held every August long weekend, attracts international paddlers of all skill levels, and the Thebacha and Wood Buffalo Dark Sky Festival in late-August takes advantage of the park's standing as the planet's biggest dark sky preserve, providing a weekend's worth of activities for star-gazers.

#### WOOD BUFFALO

Home to whooping cranes, massive wood bison, surreal salt plains and exhilarating whitewater, Wood Buffalo National Park is a must-see for any outdoorsperson. Make Queen Elizabeth Territorial Park campground, located outside Fort Smith, with its 24 powered campsites, showers, clean washroom facilities, playground and Niking trails, your base to explore Wood Buffalo.





NORTHWEST +

TERRITORIE



The NWT's gateway to wilderness adventure is a road trip like no other



The Grand Canyon of the North. The crown-jewel of Canada's wilderness rivers. Whatever you call it, the South Nahanni River—and the larger Nahanni National Park Reserve—is the Dehcho's wild workl to explore. Ancient canyons, rushing rivers, and towering spires are all well within reach from Fort Simpson. Fly over the Ram Plateau and touch down upstream of Virginia Falls to witness the river plunge nearly 100 metres, making Niagara look quaint by comparison. Continue on to Glacier Lake to marvel at the jaw-dropping Cirque of the Unclimbables, sheer granite spires that only a few have ever dared summit. Other flightseeing trips will bring you over massive tufa mounds or to Little Doctor Lake, where you can unwind at a scenic wilderness lodge by a lake you have all to yourself. For the full experience, take a guided tour down the Nahanni by raft, cane or kavak to truly appreciate the scale of the river canyons and the wonder of remote wilderness adventure.

For more information visit us online SPECTACULARNWT.COM

SPECTACULARNWT.COM



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# THE SPECTACULAR GUIDE CONSUMER DIRECT MARKETING



#### MARKETING AWARENESS AND PLANNING RESOURCE

# THE SPECTACULAR GUIDE **CONSUMER DIRECT MARKETING**



ENDLESS FUN ENDLESS FUN LEDER THE MIDNIGHT SUN IN NAHANNI Bask in calm as you paddle th glassy waters of Little Doctor Lake. Watch jaw-dropping canyons open below you on lightseeing trip through the ahanni National Park and then hike to the Arginia Falls, twice as

> OUSEBOATS, BISON AND OWERING CLIFFS: SUMMER IGHTSEEING IN THE NWT ere's so much to see and do in the Northwest Territories. In summer, paddle around the wirkiest neighbourhood in anada in Yellowknife's Old own, marvel at the gigan'







**INTER EXPERIENCES I** ANADA'S ARCTIC lau traditional names in a Play traditional games in a authentic igloo to the beat of inuvialuit drumming an marvel at the world's grea light show—the Northern hts-in the best place o



J.

RIVERS









The True North, strong and free That describes the Western Arctio region of the NWT perfectly.

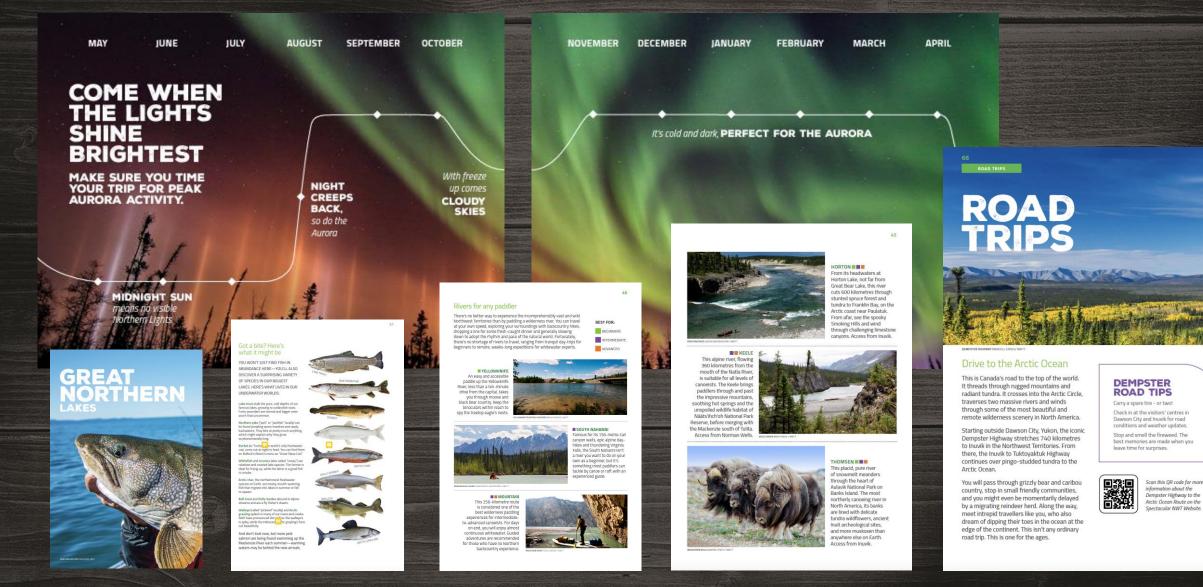
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get a true taste of the Arcti

The Western Arritic is what uno 'up als sampd the North would h



# THE SPECTACULAR GUIDE CONSUMER DIRECT MARKETING



THE WORLD'S BEST AURORA CONSUMER DIRECT MARKETING



THE WORLD'S BEST AURORA CONSUMER DIRECT MARKETING



STORE CONTACT G Translate \*

ABOUT NWT TRAVELINFO DESTINATIONS WHAT TO DO PACKAGES DIRECTORY Q 🥹

# WORLD'S BEST AURORA

**EXPLORE THE LIGHTS** 

- A new Parker bar to be a second son a complete and the party has not a financial

# LEAD WITH OUR BEST - ICONIC NWT CONSUMER DIRECT MARKETING



STORE CONTACT G Translate

ABOUT NWT TRAVELINFO DESTINATIONS WHAT TO DO PACKAGES DIRECTORY Q 🥥

# A WORLD OF WATERWAYS, PERFECT FOR PADDLING

LET'S GO



# INDIGENOUS TOURISM

# **INDIGENOUS EXPERIENCES**

- Web Content Development
- Media Partnerships
- SEO/SEM
- Community Tourism Coordinators
- Landing page development

# **DESTINATION INDIGENOUS**

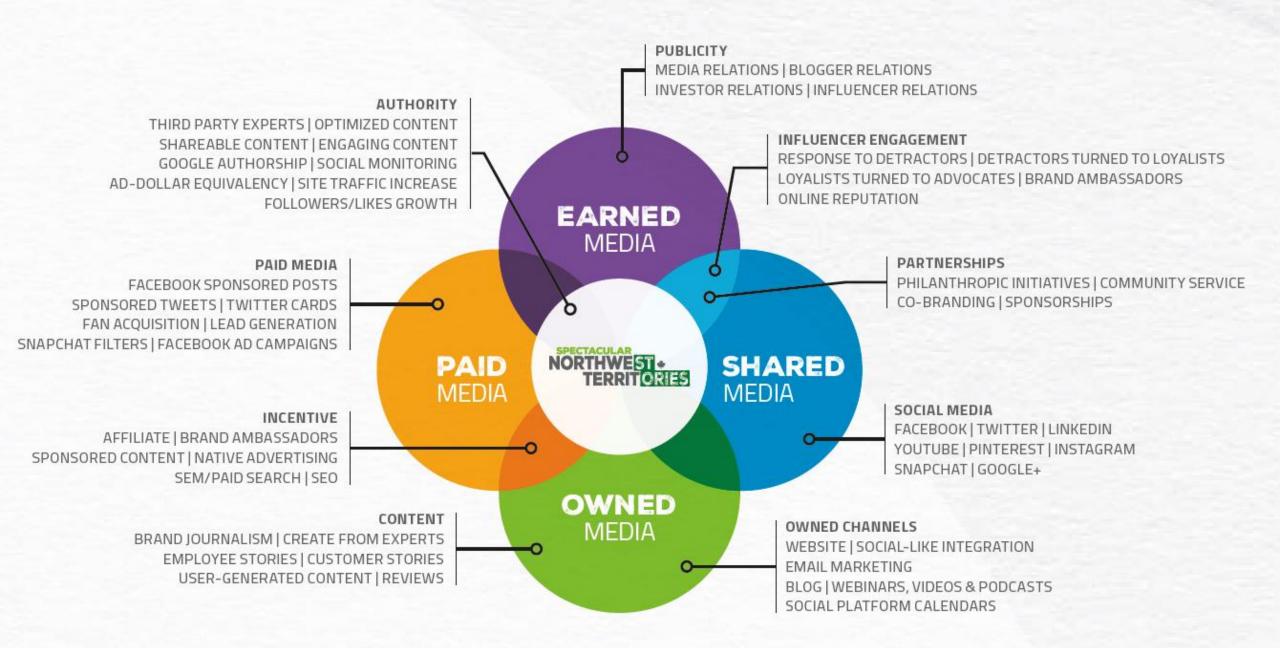
- Partnership on Marketing Efforts
- Funding input on content development
- Access to research
- Other Markets E.G. United Kingdom



McKinnon Territorial Park , Sahtu – Angela Gzowski

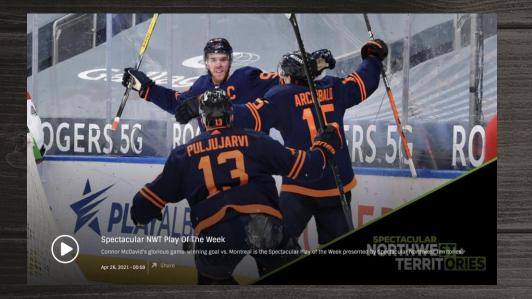
# MARKETING CHANNELS MEDIA MARKETING

EARNED HAS BECOME PAID NWT MEDIA FAMS ONLY (UPHERE) PAID MEDIA (LONELY PLANET) VIRTUAL MEDIA FAMS (TRAVEL & LEISURE) EXTENDS TO MANY MARKETS (NAT GEO) MEDIA PARTNERSHIPS (CTV)



ADAPTED FROM: GINI DIETRICH, SPINSUCKS

### PAID MEDIA PARTNERSHIPS





Edmonton Oilers 🥑 May 10 · 🕄



The historic Leon goal that made it 10 for Connor is, of course, the latest Spectacular Play of the W... See More Edmonton Oilers @EdmontonOilers

PECTACULAR

Introducing the Spectacular Play of the Week! First to receive the honour is Nurse's OT winner in Toronto.

#### @SpectacularNWT | #LetsGoOilers

Watch Home Live Shows Saved Videos Following



🖒 Like 🗘 Comment 🔗 Share

00325 - 16 Comments - 7.1K View

...























Northwest Territories Tourism 🥥 Line 32 - 68 This one is for our NWT residents: it's the summer to make the most of our beautiful territory. To help you out, Cabin Radio has compiled a puide to stavcation opportunities



CASINRADIO CA Cabin Radio's NWT Staycations Guide This is the summer to make the most of the NWT. We've compiled ...



When can Alberta travel to your amazing place i was their last year i wanna oo back do you have a plan? Like Reply 17w 1 Reply

Northwest Territories Tourism 🥏 ine 30 🔞 The NWT is home to some of the most renowned paddling journeys on the planet. What rivers are on your bucket list?

instancem/theouietouiding







# SIMPLE SAFE MESSAGING TARGETED POSTS IN NWT SOCIAL MEDIA MONITORING FOCUS ON CONTENT SHARING **MOSTLY UGC**

#### **DEVELOPING VIDEO CONTENT**



OOS Eiko Tanaka and 61 others

Northwest Territories Tourism @

For Scatt Lake Lodge, this is home in the summer. instauram.com/brianorossenbacher

April 30 @

OOS You and 109 others

Write a comment.

Keith N Lani Hoffman

instagram.com/darren explores

Northwest Territories Tourism

Comment

Anywhere, Anytime, all day and night, Beauty abounds in

"Nothing more peaceful and relaxing than paddling on a open lake."

uh Like

NWT 9

April 28 · Ø

Like Reply 200 View 3 more comments 7 Comments 8 Shares

Most Relevant +

0000

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2 Comments 3 Shares

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A Share

Frontier Fishing Lodge – Corey Myers

( and a

### **#SPECTACULARNWT**

Great Slave Lake, South Slave – @markjinksphoto

### #SPECTACULAR Keele River, Sahtu – @connorfurneaux

### #SPECTACULARNWT

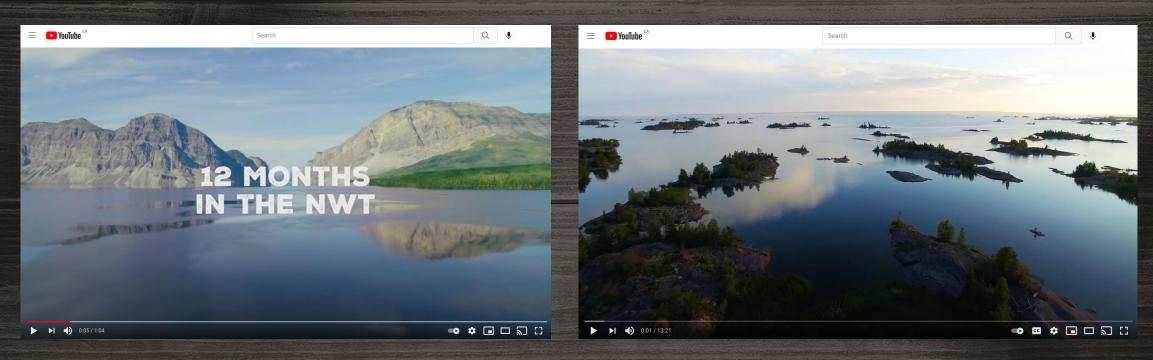
Aylmer Lake, North Slave- @Aylmer\_lake\_lodge



PURCHASING CONTENT FROM NORTHERN CREATORS #SPECTACULARNWT

Little Doctor Lake, Dehcho – @alietumuav





#### **12 MONTHS IN THE NWT**

PAID PROMOTION AFTER ORGANIC SUCCESS

#### WELCOME TO THE NWT

**RENDEZVOUS CANADA (RVC)** 



## BUSINESS AND EVENTS TRAVEL CHANNEL: MEETINGS, CONFERENCES, AND INCENTIVE TRAVEL (MCIT)

- BUSINESS TRAVEL FIRST TO RETURN LAST TO RECOVER
- HYBRID MODEL POST PANDEMIC
- MCIT VIRTUAL SITE VISITS AND FAMS



#### EXPLORE THE EXPLORER HOTEL: NORTHERN HOSPITALITY EPITOMIZED

Fine dining, central location, Aurora-viewing suites: The Explorer Hotel in downtown Yellowknife has it all. Take an interactive tour of this premier northern hotel, view its refined lounge and dining areas, its clean and spacious rooms and the giant polar bear in its lobby!





#### BE OUR GUEST AT THE CHATEAU NOVA HOTEL: EVERYTHING YOU NEED

This full-service Yellowknife hotel and conference centre is stocked with luxury amenities, from a fitness centre and sauna to the delectable meals at the Quarry Restaurant and Lounge. Before you check in, check out this interactive tour to see everything the Chateau Nova has to offer.

# ASSESSING MARKETS



Canada



Japan



China



South Korea

Germany



Australia



**United States** 



Mexico





NWT



HTTPS://WWW.IATA.ORG/EN/PROGRAMS/COVID-19-RESOURCES-GUIDELINES/DESTINATION-TRACKER/

## **ACCESSING OUR MARKETS**



#### **CHANNEL: TRAVEL TRADE**

- SHIFT BACK TO TRAVEL AGENTS
- SAFE TRAVELS STAMP
- GENERAL SALES AGENTS
- FOCUS ON LANGUAGE CHINESE CANADIANS
- VIRTUAL TRAVEL TRADE ACTIVITIES
- · DOMESTIC AGENT ENGAGEMENT
- RENDEZVOUS CANADA



NORTH

# AIRLINES CHANNEL: TRAVEL TRADE

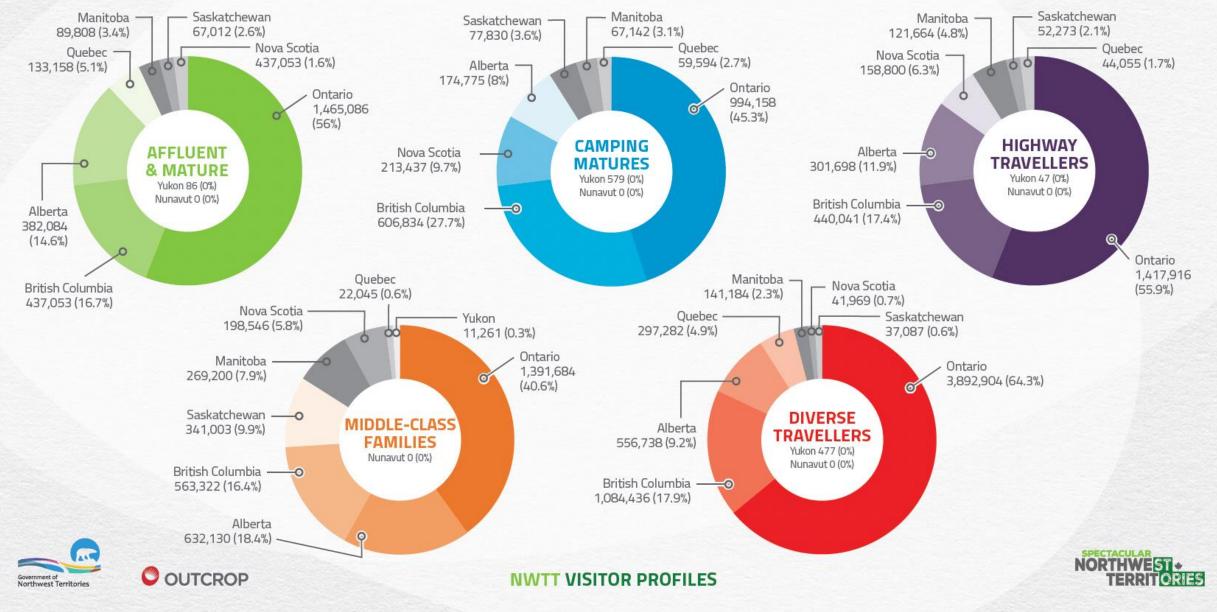
- PACKAGING WITH AIRLINES FOR FIRST VISITOR CAMPAIGNS
- PARTNERSHIP WITH CANADIAN NORTH
- PARTNERSHIP WITH EDMONTON INTERNATIONAL AIRPORT
- PARTNERSHIP WITH WESTJET
- · PARTNERSHIP WITH AIR CANADA
- PRE-DEPARTURE TESTING CONVERSATION







# **GEOGRAPHIC DISTRIBUTION**



### TARGET GROUPS AFFLUENT & MATURE (MARKET: CANADA EXCLUDING NT, NS, NB, NL)

This group is composed of Canada's wealthiest households, which tend to be older, living in cities or suburbs. They see themselves as having worked hard and enjoy rewarding themselves for their efforts. They value status symbols and gravitate towards opportunities they personally find valuable or distinguishing.



Total Population: 2,609,657 7.4% OF MARKET (35, 352, 147)



Total Households: 874,620 6.3% OF MARKET (13,955,923)



Average

Household Income: \$203,016



**Median Household** Maintainer Age: 58



OUTCROP

EQ SEGMENTS (% of ta	arget group households)
Free Spirits	
Authentic Experiencers	100%
Cultural Explorers	
Cultural History Buffs	
Personal History Explorers	
Gentle Explorers	
No Hassle Travellers	
Virtual Travellers	
Rejuvenators	

#### TOP GEOGRAPHIC MARKETS

Census Metropolitan Area	Target Group		Market	
	% of Group	% of Market	HH Count	% of Market
Toronto, ON	24.7	9.2	2,330,252	19.6
Vancouver, BC	10.7	9.0	1,033,601	8.7
Calgary, AB	8.7	13.3	565,543	4.8
Ottawa-Gatineau, ON/QC	8.1	12.0	580,720	4.9
Edmonton, AB	5.0	7.9	547,874	4.6
Montréal, QC	4.8	2.3	1,817,206	15.3
Hamilton, ON	4.5	12.4	312,700	2.6
Winnipeg, MB	3.3	8.6	326,742	2.8
London, ON	2.7	10.6	222,421	1.9
Victoria, BC	2.6	12.9	172,186	1.5



Married/Common-law









NWTT VISITOR PROFILES



### THE STORY STARTS AND ENDS WITH PEOPLE...

# SPECTACULAR NORTHWEST TERRITORIES

the store