



MAR 05 2020

STEVE NORN
MLA, TU NEDHE-WIILIDEH

Oral Question 105-19(2): Medical Travel Claim Forms

This letter is in follow up to the Oral Question you raised on February 27, 2020 regarding the Medical Travel Claim Forms.

First, I would like to reiterate my interest in meeting with you to hear your suggestions on how the Medical Travel Claim Form might be improved.

I would also like to state again that, while we do expect some delays in processing claim forms because of the implementation of SAM, these delays change on an ongoing basis and still should not exceed the total 4-6 weeks listed on the form.

Finally, the Northwest Territories Health and Social Services Authority has now posted the Medical Travel Claim Form on their website. It can be accessed at the following web address, as well as via the Medical Travel and Resources pages of the Department of Health and Social Services website:

[https://www.nthssa.ca/sites/nthssa/files/resources/expense_claim_fillable -
_january 2020.pdf](https://www.nthssa.ca/sites/nthssa/files/resources/expense_claim_fillable_-_january_2020.pdf)

Thank you.

Diane Thom
Minister of Health and Social Services

c Clerk of the Legislative Assembly

Legislative Coordinator
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