

Government of Northwest Territories

May 30, 2024

# SHAUNA MORGAN MLA, YELLOWKNIFE NORTH

# Oral Question 59-20(1): Retention Strategies for Healthcare Professionals

This letter is in follow up to the oral question you raised on Tuesday, February 20, 2024, regarding Retention Strategies for Healthcare Professionals.

As requested, please see below for information pertaining to the total cost of agency nurses and locum doctors, and on overtime costs for Stanton Territorial Hospital.

#### <u>Agency Nurse Costs</u>

The following table provides the overtime hours, total hours and total cost related to Agency Nurses at Stanton Territorial Hospital since 2021-22.

|                           | 2021-2022 <sup>1</sup> |       |         | 2022-2023 |        |           | <b>2023-2024</b> <sup>2</sup> |        |                   |
|---------------------------|------------------------|-------|---------|-----------|--------|-----------|-------------------------------|--------|-------------------|
|                           | ОТ                     | Total | Total   | 0Т        | Total  | Total     | ОТ                            | Total  | Total             |
|                           | Hours                  | Hours | Cost    | Hours     | Hours  | Cost      | Hours                         | Hours  | Cost <sup>3</sup> |
| Agency Nurse Hours & Cost | 416                    | 3,124 | 441,564 | 2,734     | 24,441 | 5,139,826 | 2,473                         | 18,795 | 3,293,118         |

Notes:

<sup>1</sup> No agency nurses were used prior to the 2021-2022 fiscal year

<sup>2</sup> Information for the 2023-2024 fiscal year is incomplete as at the time of writing, not all agency nurse invoices have been received

<sup>3</sup> Total cost presented includes the all-in cost of utilizing agency nurses, which includes amounts paid for travel, accommodations, and to the UNW

# Locum Physician Costs

The following table provides total locum physician compensation across the HSS system from 2013-14 to 2023-24.

| Fiscal Year        | 2013-14      | 2014-15      | 2015-16      | 2016-17      | 2017-18      | 2018-19      | 2019-20      | 2020-21      | 2021-22      | 2022-23      | <b>2023-24</b> <sup>1</sup> |
|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------------------------|
| Locum Compensation | \$13,204,000 | \$16,163,000 | \$16,877,000 | \$17,658,000 | \$12,188,000 | \$17,243,000 | \$18,822,000 | \$21,753,000 | \$23,586,000 | \$31,387,000 | \$33,701,766                |

<sup>1</sup>2023-24 is preliminary as year-end financial reporting is not yet complete

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The following table provides the expenses for excess hours worked by locum physicians at Stanton Territorial Hospital, and the total expenses related to locum physicians across the HSS system between 2021-22 and 2023-24.

| Locum Costs                      | 2021-2022  | 2022-2023  | 2023-2024 <sup>1</sup> | Total       |
|----------------------------------|------------|------------|------------------------|-------------|
| STH-Excess Hours <sup>2</sup>    | 623,702    | 797,470    | 955,014                | 2,376,186   |
| Total Locum Expense <sup>3</sup> | 29,412,142 | 36,224,892 | 39,598,011             | 105,235,044 |

Notes:

<sup>1</sup>Information for the 2023-24 fiscal year is preliminary as year-end financials are not yet complete

<sup>2</sup>May include costs for excess hours worked at the Primary Care Clinics in Yellowknife

<sup>3</sup>Total Locum Expenses include all locum related costs (compensation, travel, accomodation etc.)

\*Detailed data for excess hours and total locum expenses is only avaible beginning in the 2021-22 fiscal year

#### Stanton Territorial Hospital Overtime Costs

The following table provides overtime hours and costs for Registered Nurses at Stanton Territorial Hospital between 2021-22 and 2023-24.

|                               | 2021-2022 <sup>1</sup> |              | 2022            | -2023        | <b>2023-2024</b> <sup>2</sup> |            |  |
|-------------------------------|------------------------|--------------|-----------------|--------------|-------------------------------|------------|--|
| Category                      | <b>OT Hours</b>        | Cost (\$)    | <b>OT Hours</b> | Cost (\$)    | <b>OT Hours</b>               | Cost (\$)  |  |
| Obstetrical Nursing           | 1,528                  | 156,030      | 1,993           | 205,984      | 478                           | 53,475     |  |
| Combined Med/Surg Nursing     | 494                    | 48,822       | 869             | 81,206       | 221                           | 23,702     |  |
| Intensive Care Nursing        | 4,257                  | 477,852      | 5,962           | 675,792      | 1,545                         | 175,727    |  |
| Medical Nursing Unit          | 4,060                  | 386,940      | 4,035           | 405,239      | 846                           | 85,228     |  |
| Mental Health General Nursing | 1,855                  | 200,709      | 2,186           | 238,251      | 692                           | 77,750     |  |
| Operating Room Nursing        | 268                    | 23,976       | 751             | 58,813       | 197                           | 16,165     |  |
| Renal Dialysis Day/Night Care | 1,187                  | 120,360      | 1,383           | 145,863      | 342                           | 36,375     |  |
| Surgical Nursing Unit         | 1,406                  | 144,653      | 1,128           | 112,203      | 492                           | 50,465     |  |
|                               | 15,055                 | \$ 1,559,342 | 18,305          | \$ 1,923,350 | 4,812                         | \$ 518,888 |  |

#### Notes:

<sup>1</sup> The earliest data available is for the 2021-2022 fiscal year, due to a system conversion that took place the year prior.

<sup>2</sup> Information for the 2023-2024 fiscal year is incomplete as not all OT hours worked were logged or approved in the HR system as at the time of pulling this information on April 2, 2024

Thank you.

Lesa Semmler Minister, Health and Social Services

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